

Yasuhiro Yoshida

差出人: Yasuhiro Yoshida <fwit3619@nifty.com>
送信日時: 2023年4月15日土曜日 20:45
宛先: 'Jahnke, Bart, W9JJ'
件名: RE: 5B-DXCC plaque I received looks different from I orderd.

Dear Bart Jahnke:

Thank you for the explanation and kind offer.

I do understand your customers feedback.
However, after 50 years of ham life, I think, DXCC in the HF band may not be the goal. I'm hoping my great-grandchildren will understand my amateur radio life if they find empty circles left.

Could you please send me one of the plates suggested?
I like the one at the top.

Does the ARRL have a link where I can donate for any reason?
I appreciate your kind offer and would like to make a donation.

Thank you again,
73

Yasuhiro Yoshida
JR3XUH

From: Jahnke, Bart, W9JJ [mailto:w9jj@arrl.org]
Sent: Saturday, April 15, 2023 12:01 AM
To: fwit3619@nifty.com
Subject: RE: 5B-DXCC plaque I received looks different from I orderd.

Hello Yasuhir-san,

Thank you for writing.

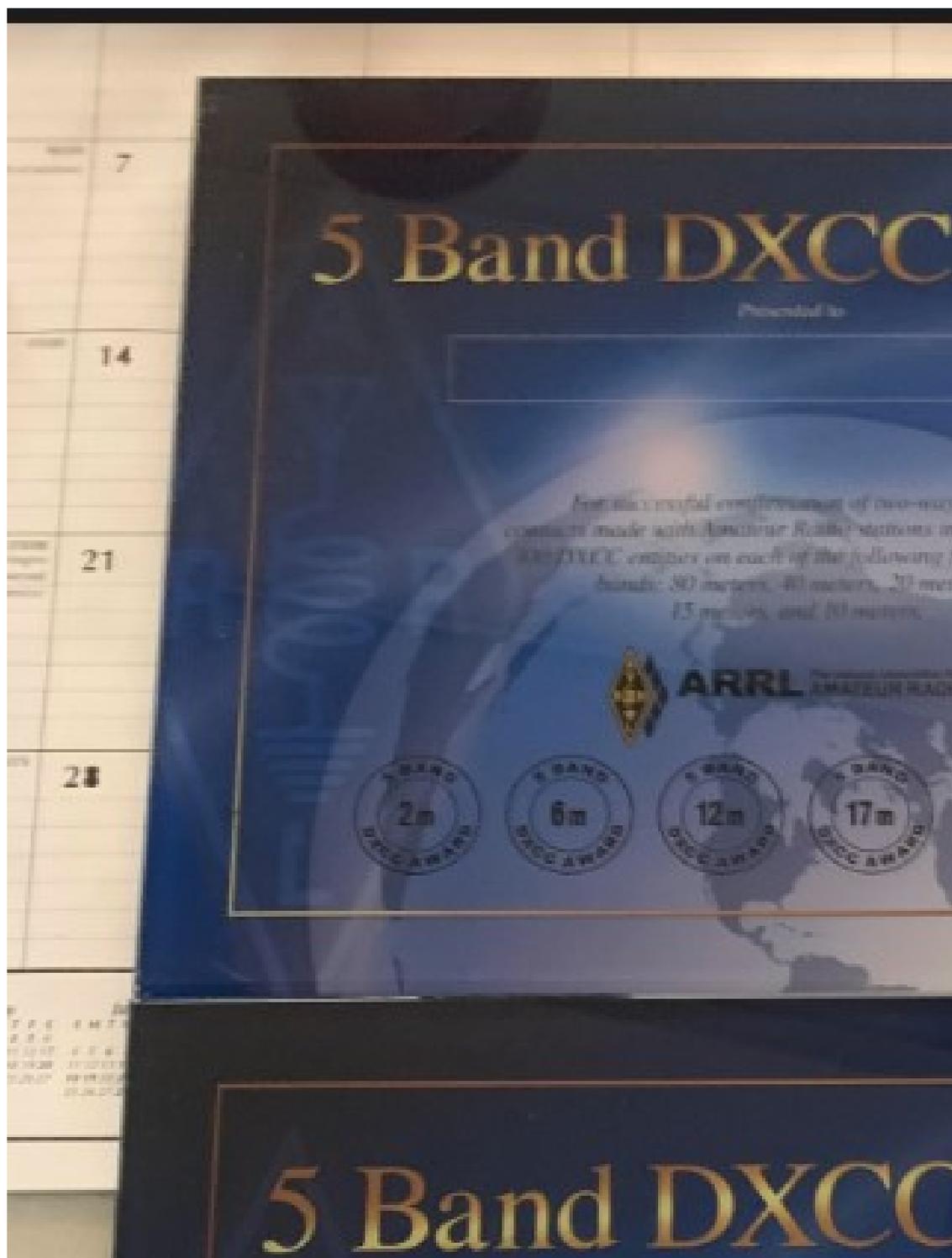
Last year we began phasing out the 5B DXCC Acrylic Plaque version that included the BAND PLACEHOLDER circles. Customers were saying they didn't like the look of a plaque where one or several bands they did not use would remain with empty circles when on display. We had updated the order forms etc but unsure on the timing for your order.

I do have two (2) plaques left with circle placeholders that had very minor small blemish (eg white spot on nametag box (bottom), slight line in lower left corner (top)). Here is a photo of the two.

We can send you the plaque of your choice (top or bottom) with a new nameplate if that meets your needs at no additional cost, if you are interested.

Bart Jahnke, W9JJ
Radiosport and Regulatory Information Manager

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From: Yasuhiro Yoshida <fwit3619@nifty.com>
Sent: Thursday, April 13, 2023 4:45 AM
To: support@22454831.hubspot-inbox.com
Cc: '吉田育弘さんjr3xuh' <jr3xuh@jarl.com>; Taratula, Sharon <staratula@arrl.org>
Subject: 5B-DXCC plaque I received looks different from I orderd.

Hello,
This is Yasuhiro, JR3XUH.
I received my 5B-DXCC plaque today.
It is so gorgeous, but I am disappointed with the item I received.

Please see the attached picture.
While my order was for a regular "WITH slot" item,
this looks like "5-band DXCC acrylic (without endorsement slot)".

I hate to say it, but could you please replace that with the
correct item I ordered? The 5B DXCC is a once in a lifetime opportunity
and I want to obtain an item that I am satisfied with.

I would appreciate your kind help.
Waiting is no problem with me.

73s
Yasuhiro

From: Yasuhiro Yoshida [<mailto:fwit3619@nifty.com>]
Sent: Wednesday, March 22, 2023 6:54 AM
To: 'support@22454831.hubspot-inbox.com' <support@22454831.hubspot-inbox.com>
Subject: RE: Your ticket 'RE: Your ticket 'DXCC item order, de JR3XUH' has been closed' has been received

Thank you for let me know again that you are reviewing my order.
I'm looking forward to receive further good info.
73s,
Yasuhiro

BTW, I was expecting CY0S but they are too far...

From: American Radio Relay League [<mailto:support@22454831.hubspot-inbox.com>]
Sent: Wednesday, March 22, 2023 1:46 AM
To: fwit3619@nifty.com
Subject: Your ticket 'RE: Your ticket 'DXCC item order, de JR3XUH' has been closed' has been received

Hi there,

Your request has been received and is being reviewed by our support team. We'll get back to you as soon as we can.

Request details

Contact email: fwit3619@nifty.com

Date submitted: 3/20/23

Reference number: 1506945635

Issue: RE: Your ticket 'DXCC item order, de JR3XUH' has been closed

Issue description: May I ask what does "close" mean? As below, I ordered the item on March 3rd AFTER I received the quote of the total payment. Please let me know again if the "close" means "cancel". I will put an another order again. 73 Yasuhiro ---- ----

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